

UNITED STATES COURT OF APPEALS  
FOR THE SECOND CIRCUIT

SUMMARY ORDER

RULINGS BY SUMMARY ORDER DO NOT HAVE PRECEDENTIAL EFFECT. CITATION TO A SUMMARY ORDER FILED ON OR AFTER JANUARY 1, 2007, IS PERMITTED AND IS GOVERNED BY FEDERAL RULE OF APPELLATE PROCEDURE 32.1 AND THIS COURT'S LOCAL RULE 32.1.1. WHEN CITING A SUMMARY ORDER IN A DOCUMENT FILED WITH THIS COURT, A PARTY MUST CITE EITHER THE FEDERAL APPENDIX OR AN ELECTRONIC DATABASE (WITH THE NOTATION "SUMMARY ORDER"). A PARTY CITING A SUMMARY ORDER MUST SERVE A COPY OF IT ON ANY PARTY NOT REPRESENTED BY COUNSEL.

1           At a stated term of the United States Court of Appeals  
2           for the Second Circuit, held at the Thurgood Marshall United  
3           States Courthouse, 40 Foley Square, in the City of New York,  
4           on the 19<sup>th</sup> day of June, two thousand fourteen.

5  
6           PRESENT: DENNIS JACOBS,  
7                        ROSEMARY S. POOLER,  
8                                Circuit Judges,  
9                        CHRISTINA REISS,  
10                               District Judge.\*

11  
12           - - - - -X  
13           JACK NICHOLSON, INDIVIDUALLY AND ON  
14           BEHALF OF A CLASS,

15  
16                        Plaintiff-Appellant,

17  
18                        -v.-

No. 13-2394

19  
20           FORSTER & GARBUS LLP, RONALD FORSTER,  
21           MARK A. GARBUS,

22  
23                        Defendants-Appellees.

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\* Chief Judge Christina Reiss, of the United States District Court for the District of Vermont, sitting by designation.

1 - - - - -X  
2 **FOR PLAINTIFF-APPELLANT:** ARZA FELDMAN, Feldman and  
3 Feldman, Uniondale, NY.  
4  
5 **FOR DEFENDANTS-APPELLEES:** JONATHAN B. BRUNO, Kaufman,  
6 Borgeest & Ryan LLP, New York,  
7 NY.  
8

9 Appeal from a judgment of the United States District  
10 Court for the Eastern District of New York (Feuerstein, J.).  
11

12 **UPON DUE CONSIDERATION, IT IS HEREBY ORDERED, ADJUDGED,**  
13 **AND DECREED** that the judgment of the district court be  
14 **AFFIRMED.**  
15

16 Jack Nicholson, individually and on behalf of a  
17 purported class, appeals the judgment of the United States  
18 District Court for the Eastern District of New York,  
19 dismissing on summary judgment Nicholson's complaint, which  
20 alleged violations of the Fair Debt Collection Practices Act  
21 ("FDCPA"), 15 U.S.C. §§ 1692-1692p, by Forster & Garbus LLP,  
22 Ronald Forster, and Mark A. Garbus (collectively, "Forster &  
23 Garbus"). We assume the parties' familiarity with the  
24 underlying facts, the procedural history, and the issues on  
25 appeal.  
26

27 We review de novo a grant of summary judgment, drawing  
28 all reasonable inferences in the non-moving party's favor.  
29 See Wrobel v. Cnty. of Erie, 692 F.3d 22, 27 (2d Cir. 2012).  
30 Summary judgment is appropriate if the record shows that  
31 "there is no genuine dispute as to any material fact and the  
32 movant is entitled to judgment as a matter of law." Fed. R.  
33 Civ. P. 56(a). A genuine dispute of material fact exists  
34 only "where the evidence is such that a reasonable jury  
35 could decide in the non-movant's favor." Beyer v. Cnty. of  
36 Nassau, 524 F.3d 160, 163 (2d Cir. 2008).  
37

38 Under the FDCPA, "[a] debt collector may not use any  
39 false, deceptive, or misleading representation or means in  
40 connection with the collection of any debt." 15 U.S.C.  
41 § 1692e. Examples of prohibited conduct include: (1) "[t]he  
42 false representation or implication that any individual is  
43 an attorney or that any communication is from an attorney";  
44 (2) "[t]he use of any false representation or deceptive  
45 means to collect or attempt to collect any debt or to obtain  
46 information concerning a consumer"; and (3) "[t]he use of  
47 any business, company, or organization name other than the

1 true name of the debt collector's business, company, or  
2 organization." Id. § 1692e(3), (10), (14).

3  
4 To determine whether a communication violates § 1692e,  
5 this Court applies "an objective standard based on the  
6 'least sophisticated consumer.'" Clomon v. Jackson, 988  
7 F.2d 1314, 1318 (2d Cir. 1993). "Under this standard,  
8 collection notices can be deceptive if they are open to more  
9 than one reasonable interpretation, at least one of which is  
10 inaccurate." Easterling v. Collecto, Inc., 692 F.3d 229,  
11 233 (2d Cir. 2012) (per curiam) (internal quotation marks  
12 omitted). Because the test is objective, "the least  
13 sophisticated consumer test pays no attention to the  
14 circumstances of the particular debtor in question." Id. at  
15 234.

16  
17 However, "[i]t should be emphasized that in crafting a  
18 norm that protects the naive and the credulous the courts  
19 have carefully preserved the concept of reasonableness."  
20 Clomon, 988 F.2d at 1319. "Accordingly, FDCPA protection  
21 does not extend to every bizarre or idiosyncratic  
22 interpretation of a collection notice . . . ." Easterling,  
23 692 F.3d at 233-34 (internal quotation marks omitted).

24  
25 Finally, in circumstances such as those presented in  
26 this case, "we agree with the district court that the  
27 question of deceptiveness is appropriate for summary  
28 judgment." Schweizer v. Trans Union Corp., 136 F.3d 233,  
29 238 (2d Cir. 1998); cf. Vincent v. The Money Store, 736 F.3d  
30 88, 103 (2d Cir. 2013) (describing a circumstance when  
31 conduct that putatively violated the FDCPA turned on a  
32 disputed issue of fact).

33  
34 Jindal Intellicom Contact Centers ("Intellicom"), a  
35 call center located in India, made debt collection calls for  
36 Forster & Garbus. Nicholson argues that an Intellicom  
37 employee's statement that he was calling "on behalf of  
38 Forster & Garbus" would have suggested to the least-  
39 sophisticated consumer that the caller was a lawyer.  
40 Nicholson admits, however, that Intellicom was in fact  
41 Forster & Garbus's agent. See Appellant's Br. at 15.  
42 Therefore, the caller's statement was not actually false.

43  
44 Nor was the statement misleading or deceptive under the  
45 least-sophisticated-consumer test. The least sophisticated  
46 consumer, if the standard is to be taken literally, would  
47 not even know what "Forster & Garbus" is. The terms "law,"

1 "lawyer," "attorney," "legal," etc., were never used, and  
2 the phrase "settle this account," in context, did not  
3 suggest that the caller was a lawyer. Cf. Clomon, 988 F.2d  
4 at 1316-17, 1320-21 (concluding that use of word "attorney"  
5 in collection notice's letterhead and signature line "was  
6 sufficient to give the least sophisticated consumer the  
7 impression that the letters were communications from an  
8 attorney" even though the attorney "played virtually no  
9 day-to-day role in the debt collection process"). Moreover,  
10 not every sequence of names with an ampersand is a law firm.  
11

12 *Nicholson* likely knew that Forster & Garbus was a law  
13 firm because his lawyer was in negotiations with that firm.  
14 But "the least sophisticated consumer test pays no attention  
15 to the circumstances of the particular debtor in question."<sup>1</sup>  
16 Easterling, 692 F.3d at 234.  
17

18 We have considered all of *Nicholson's* remaining  
19 arguments and conclude that they are without merit.<sup>2</sup> The  
20 judgment of the district court is hereby affirmed.  
21

22 FOR THE COURT:  
23 CATHERINE O'HAGAN WOLFE, CLERK  
24  
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<sup>1</sup> If we were to consider *Nicholson's* circumstances, we would recognize that *Nicholson* knew his counsel was engaged in settlement discussions with Forster & Garbus and therefore attached no importance to the call. Indeed, *Nicholson* immediately brushed away the caller's inquiries by referring the caller to his lawyer.

<sup>2</sup> Judge Jacobs (writing for himself) deploras the tone and content of the phone conversation held by Abraham Kleinman, counsel for *Nicholson* in the district court, in which he mocked two Intellicom employees who were being courteous to him, and wasted thereby the time of a fellow member of the bar. See J.A. 142-55; N.Y. Rules of Professional Conduct 4.4(a) (2013) ("In representing a client, a lawyer shall not use means that have no substantial purpose other than to embarrass or harm a third person . . . .").